



**Our Cleaning/Hospitality Ambassadors, Community Engagement Ambassadors, Homeless Outreach Specialist, Staff & Partners provide the following services in Downtown Berkeley:**

## **Cleaning & Beautification**

- Sweeping sidewalks & curb-lines
- Topping off trash receptacles
- Power washing sidewalks
- Graffiti removal
- Animal & human waste removal
- Landscaping planters & flower baskets

## **Hospitality, Safety & Outreach**

- Safety escorts
- Information & directions
- Neighborhood patrols & business outreach
- Reporting of maintenance issues & hazards to City
- Service hotline for merchants & public
- Address low level municipal code violations
- Social service outreach & referrals
- Mental health responses

## **Marketing & Business Support**

- Enews & social media
- Publicity & Media outreach
- Online & print marketing material
- Online business directory & resources
- Merchant & resident outreach & engagement
- Production & support of Downtown events
- Placemaking activation of public spaces
- Liaison with City departments

# Hours of Operation

**Monday - Saturday**  
**Sunday**

**4:00am - 9:00pm**  
**7:00am - 9:00pm**

## Ambassador Hotline

**510.550.7550**

- Cleaning / Hospitality / Beautification
- Community Engagement / Safety
- Social Services / Homeless Outreach

## DBA Office

**510.549.2230**

## City Services

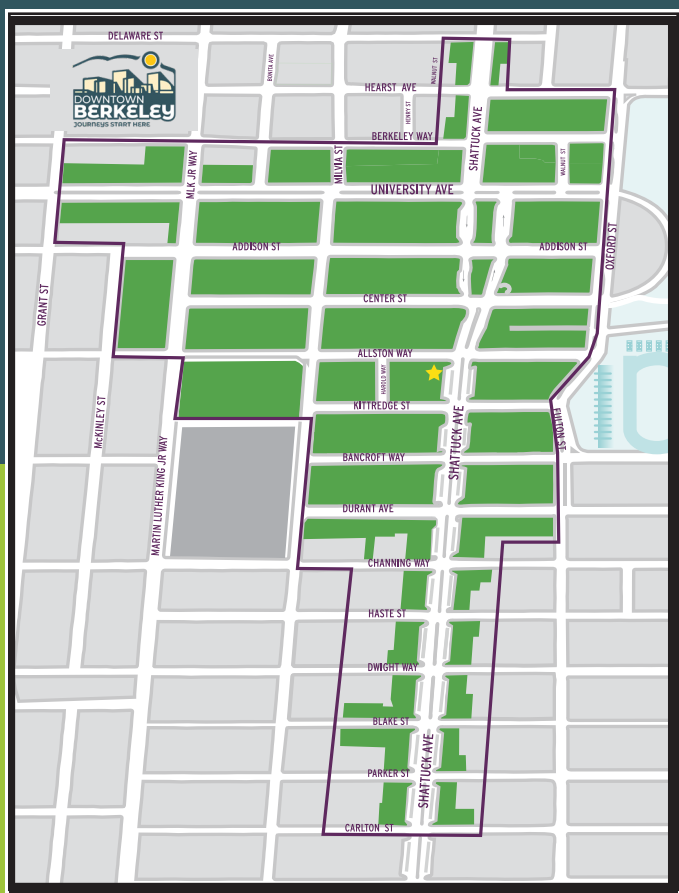
**311**

## Emergency

**911**

## Police Non-Emergency

**510.981.5900**



**downtownberkeley.com**

The Downtown Berkeley Association is an independent nonprofit organization, funded by Downtown property owners, focused on creating a welcoming, vibrant and prosperous City Center.



*Scan for Maintenance Request Form*